

The Transportation and Special Needs Shelter Program

is designed to provide hurricane assistance for those with no other alternatives, and for those who need transportation assistance to evacuate and/or have a health and/or medical condition that requires medical attention in a shelter. All individuals must take the necessary steps in advance to prepare for emergencies.

Should I Register?

The answer is “Yes” if you have no other place to go and need:

- Assistance to evacuate
- Transportation to H. L. Bourgeois High School, the parish pick-up point

If you require Medical Special Needs such as:

- Assistance with medication
- Observation by a health Professional
- Electricity for life supporting medical equipment
- Basic nursing care
- Oxygen therapy

Am I Eligible for A Medical Special Needs Shelter? “You *MAY* be eligible” if:

- You have special medical requirements but do not require hospitalization
- You **cannot** be accommodated in a regular shelter
- You need assistance with basic everyday tasks
- You have a chronic condition that requires assistance

If you do not **pre-register in advance**, you will be required to **call 1-800-228-9409** to register with the **Department of Health and Hospitals**. The number will only be activated immediately before a storm. If the patient does not meet the eligibility requirements they will be referred to the General Population Shelter. If needed, transportation can still be provided to the H. L. Bourgeois High School pick-up point by walking to the end of your street to catch the School Bus.



What is a Medical Special Needs Shelter?

A Medical Special Needs Shelter is a *shelter of last resort* and should only be used as a back-up to your own personal sheltering plan. A Medical Special Needs Shelter provides more care and supervision than a General Population Shelter to help meet your special medical needs during an evacuation.

To the extent possible under emergency conditions, the Medical Special Needs Shelter will provide a safe sheltering environment and basic assistance to maintain your level of health.

What Should I Expect?

A Medical Special Needs Shelter does not provide the comfort or convenience of a home or hotel, nor does it provide the level of care found in a medical facility.

A shelter may be in a school or other public facility. It may be crowded, noisy and boring. You can expect the following:

- Food and water. If you want or need special food, you will have to bring it with you. Food must be non-perishable.
- Basic medical assistance and monitoring. Advanced medical equipment or staff is not available.
- A space for you and your **Required Caregiver** (only one Caregiver is **allowed**).
- Back-up electricity for limited lighting and medical equipment.

Plan Ahead

Pre-registering will ensure that you have a back-up plan. If you are ordered to, or choose to evacuate, identify the best sheltering option. If you can stay with family or friends or at a hotel out of the emergency area, you should.

If you have no other sheltering option, you should pre-register and be prepared to go to either the General Population or, if you qualify for a Medical Special Needs Shelter, you will be required to bring a caregiver and medical supplies, including your current medications.

Evacuation Information

When an **Evacuation** has been announced, pre-registration will cease.

Important numbers to be used in the event of an Evacuation

OEP to Request Transportation,
If you are not Pre-Registered **985-873-6357**


DHH Medical Special Needs Shelter
Registration, if you are not Pre-Registered
1-800-228-9409

For the latest updates, after the Storm call
1-800-35 HOUMA 1-800-354-6862

After registration, it becomes the resident's **responsibility to call** with any address and/or phone number changes.

What Should I take to a General Population Shelter?

Remember: A Shelter is a lifeboat, not a cruise ship and should be used **ONLY** as a **LAST** resort. Everyone is encouraged to seek alternatives to General Population Shelters. IF you have **NO** other alternatives, you must bring with you a minimal number of supplies for your stay at the shelter. These may include:

 <i>Items to bring to a shelter:</i>	Local Shelters 5 – 7 Days of Supplies	Out of Risk Area Shelters 3- 5 Days of Supplies
Blankets, pillows, and sleeping gear	X	
Non-perishable foods	X	X
Special dietary needs	X	X
Baby food, formula, diapers	X	X
Personal hygiene items	X	X
Medical records / Important papers	X	X
All medications	X	X
Extra clothing	X	X
Comfort items	X	X
Water	X	
Flashlights and extra batteries	X	
Disinfectant	X	
Portable ice chest	X	

Who should Pre-register?

- Anyone who cannot drive and cannot arrange for transportation
- Anyone with a disability or special health care need and requires assistance in getting out of the area
- Anyone who does not have dependable transportation and no safe destination

For
Pre-registration
ONLY
 Call Terrebonne
 Council on Aging at
985-868-8411
Press 7

Don't wait until an evacuation has been ordered!

Pre-register now and assemble what you need to bring with you in the event of an emergency.

What Persons With Transportation and/or Special Needs Should Know



Pre-Register NOW for 2016



Terrebonne Parish
 Office of Homeland
 Security and
 Emergency
 Preparedness(OEP)
 Earl J. Eues, Jr. Dir.
985-873-6357